1. What is SWORD?
   • SWORD is a low cost, major force multiplier for personal and physical security, often reducing manpower and fixed security infrastructure needs for equipment such as metal detectors and reactive camera systems
   • SWORD is the world’s first, mobile, proactive, hand-held, multiple threat detection and identification device
   • SWORD technologies, including a 6-hour lithium battery, are embedded in a military-grade case and secured to an iPhone 8 Plus or iPad platform.
   • SWORD utilizes software embedded with machine learning and artificial intelligence to constantly upgrade its threat detection and identification profiles

2. What are the capabilities of SWORD?
   • SWORD capabilities include the proactive, non-invasive, remote scanning of persons, objects and packages for detection and identification of weapons and explosives 30+ feet away
   • SWORD’s threat scanning function is a combination of 2 commercially available technologies connected by proprietary software algorithms; low frequency millimeter-wave and thermal recognition (FLIR)
   • SWORD does not emit any radiation in its scanning process
   • SWORD is non-invasive; it uses generic body outlines in showing possible threats on an individual
   • SWORD’s threat scanning functions can operate in any weather condition and total darkness
   • SWORD can perform individual and group facial recognition scans with 98+% reliability
   • SWORD facial recognition scans in single or group modes and are completed in less than 2 seconds with images screened against public or private databases
   • SWORD does not retain any facial images; it screens against the data base created by or accessed by the SWORD user
   • SWORD incorporates a proprietary facial recognition software that uses 150,000 facial data points and its accuracy is not impacted by visual distractions such as beards and hats
   • SWORD is designed with 3 acoustic sensors to recognize and locate gunshots in real time and notify other SWORD users
   • SWORD provides counter drone measures to include identification and notification of unfriendly drones and dispatch and control of friendly drones
   • SWORD is approved for commercial export, it is not subject to ITAR export controls and it will not be sold to foreign governments

3. How do you use SWORD?
   • SWORD requires little or no formal training; a use tutorial is contained in the pre-loaded SWORD app
   • SWORD is delivered attached to a cell phone or iPad, with an activated cellular SIM card and unlimited text, voice and data plan... immediately ready to use out of the box
   • Simply turn on the device and clicking on the SWORD app, the function screen comes up
   • Simply tap on the desired function for use
   • 24/7 customer service and support is also available
4. Is there any privacy, legal or regulatory concerns with the use of SWORD?
   • SWORD is non-invasive and utilizes a generic body image shape to indicate the location of possible weapons or explosives; it does not use a personal body image in its scan
   • SWORD is used in accepted security and safety screening; its results can establish a basis for probable cause for additional measures
   • SWORD does not retain facial images on the device or in the Cloud; it simply screens a facial image against existing user data bases
   • Currently there are no legal restrictions regarding the use of facial recognition software and data based except in Ohio which has some restrictions on the use of facial recognition data
   • SWORD is approved for use by the Federal Communications Commission

5. What happens if the SWORD device is lost or stolen?
   • SWORD’s parent company Royal Holdings Technology Corp (RHTC) can locate the device using tracking technology and the serial number embedded in the device
   • RHTC can also remotely disable SWORD’s functionality to prevent concerns regarding its misuse
   • The cellular carrier can also remotely disable the cell phone portion of SWORD

6. What happens if SWORD and/or the cell phone or iPad is damaged or does not work?
   • In addition to the ongoing software and machine learning upgrades of SWORD provided in the monthly subscription fee, also included is SWORD Care
   • SWORD Care is an unconditional replacement warranty where upon notification of any damage or operational problems by the SWORD user, a new replacement SWORD device is shipped overnight to the responsible party at no cost, no questions asked

7. What are the costs for SWORD?
   • Device cost: the SWORD case ($3500 for retail, $1500 for schools) plus the cost of a cellular phone; ex. attached to an iPhone or iPad ($700)
   • Communication cost: unlimited cellular text, talk and data plan is $25.00 per month
   • SWORD update subscription and SWORD Care warranty: $49.99 per month
   • 2-year contract is required
   • The global launch for SWORD is schedule for January 24, 2019 in Los Angeles

8. What happens at the end of SWORD’s 2-year contract?
   • The SWORD owner may continue to use the device and phone month to month under the original contract pricing and terms and conditions
   • The SWORD owner may also return the SWORD device for a credit towards the most current upgraded versions of SWORD technologies and communication platform (currently the iPhone and iPad)

9. Are there leasing options available for SWORD?
   • Currently and due in large part to the low cost of SWORD, leasing options are available on a case by case basis for large orders
10. Are there other security and safety products that are being developed by Royal Holdings for use with SWORD?

- Yes. There is **Sentinel Guard** which is a customizable app-based, real time, personal safety and security incident location and messaging system that communicates to SWORD users and other designated responders.
- Guard is expected to be available in January 2019 and will be available to many SWORD users for a very nominal fee.
- Efforts are also ongoing regarding the integration of SWORD functionality in a number of other products and platforms.

It has taken Royal Holdings almost 4 years to develop the world’s first mobile threat detection platform in SWORD. Thank you for your interest and we look forward to you joining us in “uniting the forces of good” so good times won’t ever end in tragedy again.